



क र बी नि  
**ESIC**  
कर्मचारी राज्य बीमा निगम  
Employees' State Insurance Corporation

# Online Payment of Monthly Contribution (SBI Net Banking)

## Introduction

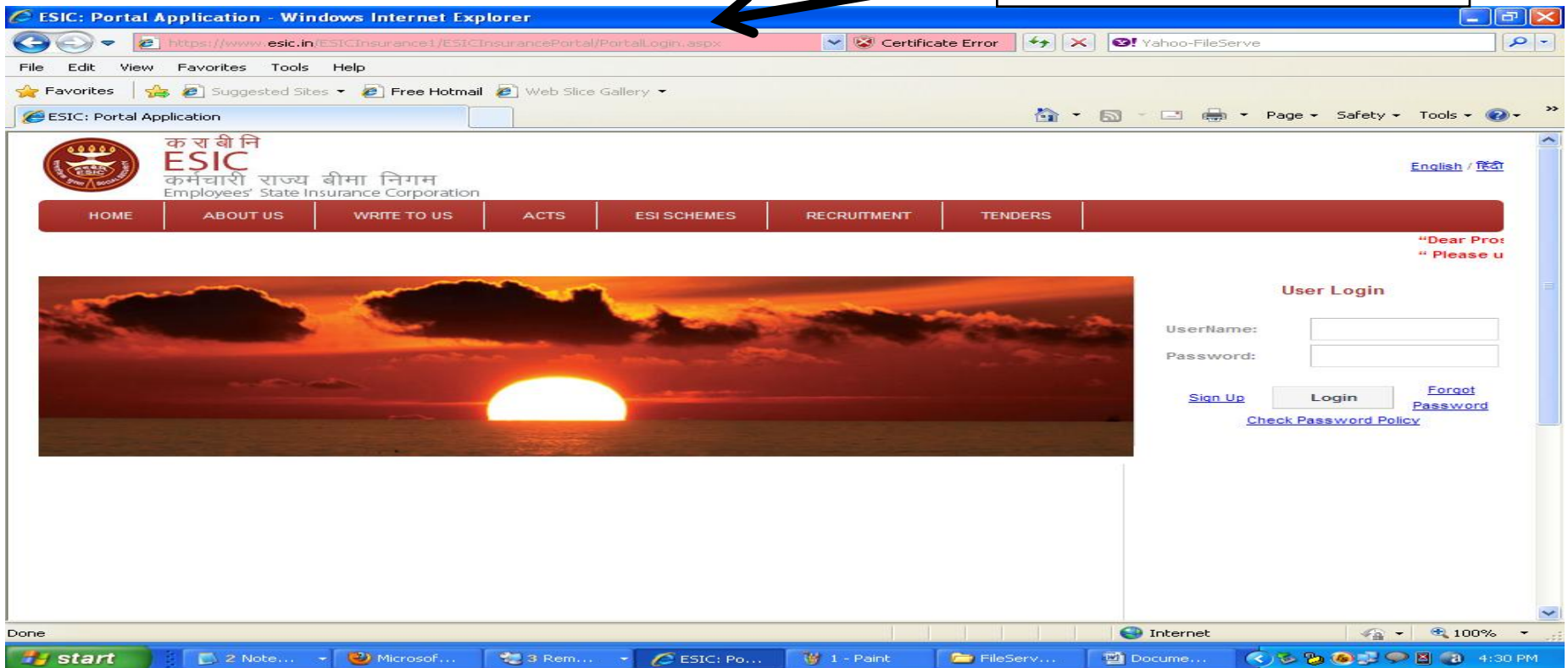
1. This user manual is in continuation of Monthly Contribution Help Document.
2. Users are advised to read this Manual only after they have gone through Monthly Contribution Help file in detail.
3. Currently Online Payment is enabled only for SBI account holders with Net Banking facilities.
4. Users are requested to keep following things ready while doing Online Payment
  - Install Security Certificates. [Click here](#) for Steps
  - SBI Netbanking User-Id and Password.
  - ESIC User-ID and Password

# ESIC Website

1. Users are advised to use following browsers for online transactions
  1. Mozilla Firefox 3.8 and above.
  2. IE 7.0 and above.
2. Please type [www.esic.in](http://www.esic.in) in the “address bar”. The page will automatically convert to <https://www.esic.in/ESICInsurance1/ESICInsurancePortal/PortalLogin.aspx> as given in Figure 1 below
3. Login with ESIC User-id and Password.

Secured Website Check

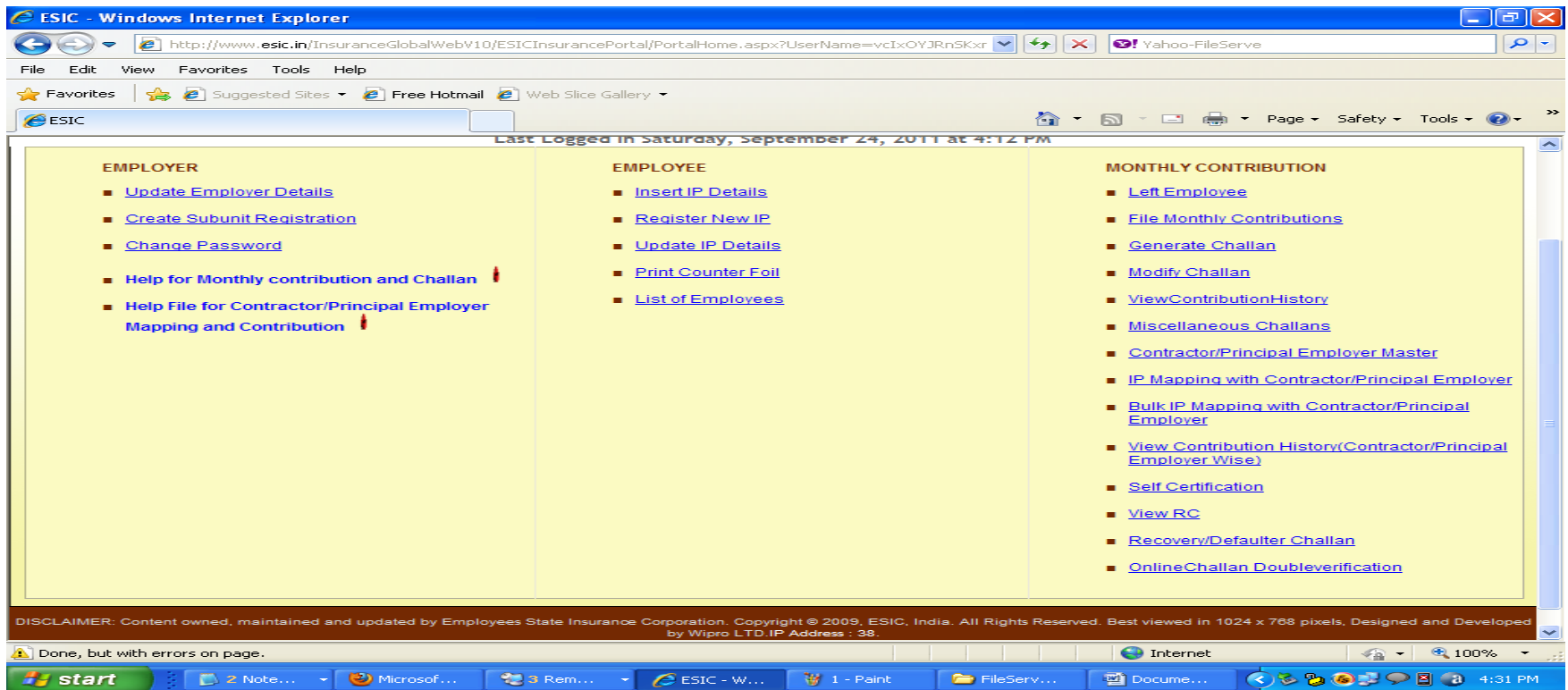
Figure-1



# Successful Login

The application displays the hyperlinks under each of the modules as shown in Following figure. On clicking each link it redirects to specific section.

**Figure-2**





# Online Payment – After filing of Monthly Contribution

- On submission user can make Payments using “Online Payment via SBI Net-Banking” straightaway by clicking on “Pay Online”. (Figure 5 )  
(Create Challan will go for offline payment as it is happening currently)

**Figure-5**

Monthly Contribution Details				* Required Fields	
Employer's Name:		dummy_employer_update_one		Contribution Period: Jul-2011	
Employer's Code No.:		260098		ce	
Sl.No.	Insurance Number		<b>Payment History</b>		<b>Last Working Day</b>
			Total IP Contribution(Rs.)	2100	
			Total Employer Contribution(Rs.)	5700	
11	2000099526	Lava	<b>Grand Total (Employee &amp; Employer Contribution)(Rs.)</b>	7800	<input type="text"/>
12	2612409538	KYA	<b>Total Central Government Contribution(Rs.)</b>	0	<input type="text"/>
			<b>Total Wages(Rs.)</b>	120000	
<input type="button" value="Create Challan"/>					
<input type="button" value="Pay Online"/>					
<input type="button" value="Close"/>					

Payment Updated SuccessFull

# Online Payment – After filing of Monthly Contribution (contd..)

5. Click on 'OK' to proceed with Online Payment (Figure 6)

**Figure-6**

**Monthly Contribution Details** \* Required Fields

<b>Employer's Name:</b>	dummy employer update one	<b>Contribution Period:</b>	Jul-2011
<b>Employer's Code No.:</b>	260098		

Sl.No.	Insurance Number	Location	Total IP Contribution(Rs.)	Total Employer Contribution	Grand Total (Employee & Employer)	Total Central Government	Total Wages(Rs.)	Last Working Day
11	2000099526	Lava	2100	5700	7800	0	120000	<input type="text"/>
12	2612409538	KYA						<input type="text"/>

**Payment History**

**Payment Updated Successful**

The page at <http://www.esic.in> says:

Your request is submitted. Please wait..

## Online Payment – After filing of Monthly Contribution (contd..)

6. Note the challan Number for future reference (Figure 7)
7. Click on Continue
8. This will re-direct to SBI Netbanking landing page. (Figure 8).

### Figure-7



Please note down the ChallanNumber : 02611113402296 for future reference

Please click on continue to proceed for the payment

Continue



# Online Payment – After filing of Monthly Contribution (contd..)

## 9. Login with Net-banking user-id and password

**Figure-8**

STATE BANK OF INDIA (IN) https://www.onlinesbi.com/merchant/merchantprelogin.htm

**भारतीय स्टेट बैंक**  
**State Bank of India**  
*With you - all the way*

**Login** 26-Sep-2011 [05:09 PM IST]

User Name \*

Password \*

Enable Virtual Keyboard

**Online Virtual Keyboard**

+	_	^	)	#	%	(	\$	@	&	^	!	~
`	7	8	5	4	0	6	1	9	2	3	=	-
q	t	e	r	w	p	o	y	i	u	{	}	
d	g	f	a	s	k	l	h	j	[	]	\	/
x	c	v	z	m	b	n	<	"	'	:	:	>
CAPS LOCK						CLEAR			?	.	.	

[Trouble logging in](#) | [FAQ](#) | [About Phishing](#)

[Click here](#) to abort this transaction and return to the Employee State Insurance Corporation site.

10. Select the internet banking account no and click on confirm button.  
(Figure 9)

11. Click on final confirm button. (Figure 10)

**Figure-9**

Your previous site visit: 25-Sep-2011 21:46 IST

**Employee State Insurance Corporation** 26-Sep-2011 [17:17 I

You can debit any of your transaction accounts to pay Employee State Insurance Corporation.  
Select an account and enter Employee State Insurance Corporation payment details

Account No. / Nick name	Account Type	Branch	Balance
<input checked="" type="checkbox"/> INTERNET BANKING	Savings Account	KONKAN BHAVAN	INR 712.61

Challan No 02611113402870  
Party Reference Number 26009876540001101  
Party Name dummy employer update one  
Amount 10

[Click here](#) to abort this transaction and return to the Employee State Insurance Corporation site

**Figure-10**

**Employee State Insurance Corporation** 26-Sep-2011 [17:19 IST

Please find below the last three transactions made by you for Employee State Insurance Corporation.

Reference No.	Account No.	Branch Name	Transaction Date	Amount (INR)	Status
IG69001375	00000030444052610	KONKAN BHAVAN	26-Sep-2011	2,000.00	Failure
IG69001084	00000030444052610	KONKAN BHAVAN	26-Sep-2011	1.00	Success
IG68965261	00000030444052610	KONKAN BHAVAN	26-Sep-2011	1.00	Success

**Verify and confirm Employee State Insurance Corporation transaction details**

**Debit Account Details**

Account No.	Description	Branch
00000030444052610	Savings Account	KONKAN BHAVAN


Challan No 02611113402870  
Party Reference Number 26009876540001101  
Party Name dummy employer update one  
Amount 10

[Click here](#) to abort this transaction and return to the Employee State Insurance Corporation site


12. After clicking on Confirm button, success page will display. (Figure 11)

**Figure-11**

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**Employee State Insurance Corporation** 26-Sep-2011 [05:32 IST]  [Hi](#)

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 **Account Details**

Reference No.	IG69005306
Debit Account No.	00000030444052610
Challan No	02611113403387
Amount	INR 1.00
Status	Completed Successfully
Debit Branch	KONKAN BHAVAN
Date - Time	26-Sep-2011 17:32 IST

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[Click here](#) to return to the Employee State Insurance Corporation site. Else, you will be automatically redirected to the Employee State Insurance Corporation site in 10 seconds.

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## Online Payment – Successful Payment Confirmation

13. The page will re-direct to ESIC portal back(Figure 12) with **SUCCESS** details automatically after few seconds or on clicking 'Click here' in Figure 11.

14. User may print the page if necessary.

### Figure-12

Monthly Contribution > Online Challan Form

Transaction Details		^ Required Fields
Transaction status:	Completed successfully	
Employer's Code No:	26000376543001101	
Challan Number :	02811113403387	
Challan Date	26-09-2011	
Amount Paid:	1	
Bank Name:	State Bank Lt India	
Transaction Number:	1609005300	
<input type="button" value="Print"/> <input type="button" value="Close"/>		

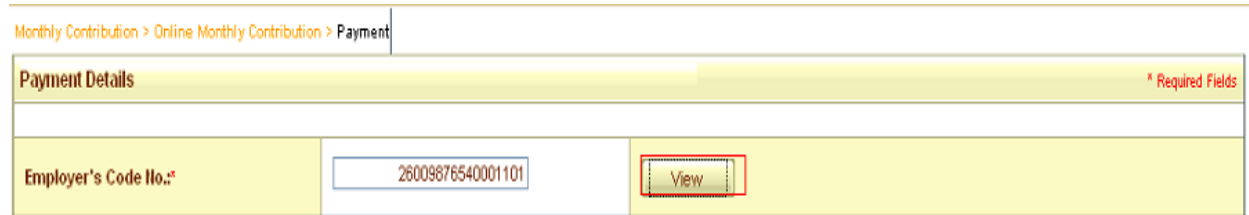
# Online Challan Generation through Generate Challan link.

1. Click on Generate Challan Link (Figure 14)
2. Redirects to Figure 15. Click on View.

**Figure-14**



**Figure-15**



- Select the record against which employer wishes to make payment. Enter the amount users wishes to pay.  
(Note: If Employer chooses the “Offline” mode it will generate challan as per existing procedure. Refer Monthly Contribution Help File)

**Figure-16**

Monthly Contribution > Online Monthly Contribution > Payment

**Payment Details** \* Required Fields

Employer's Code No.

Employer's Name  Region Code

Select	MC Period	Payment Due	Payment Due Date	Adjusted Amount	Amount Paid
<input type="checkbox"/>	Apr2007	50.00	2/15/2007	0	0
<input type="checkbox"/>	May2007	50.00	2/14/2007	0	0
<input type="checkbox"/>	Jun2007	50.00	2/13/2007	0	0
<input type="checkbox"/>	Jul2007	50.00	2/12/2007	0	0

Total Contributions Due  Amount to be Paid Against Contributions

Total Amount Due

Total Amount to be Paid

Payment Mode  Offline  Online

4. Select online option and click on submit button.
5. A message will appear. User should click 'OK' on the message,
6. Do the steps from slide 8 to 12.

**Figure-17**

Monthly Contribution > Online Monthly Contribution > Payment

Payment Details <span style="float: right;">* Required Fields</span>					
Employer's Code No.:		<input type="text" value="26009876540001101"/>	<input type="button" value="View"/>		
Employer's Name:		dummy employer update one		Region Code:	SR0-Ludhiana
Select	MC Period	Payment Due	Payment Due Date	AdjustedAmount	Amount Paid
<input checked="" type="checkbox"/>	Jan2011	13650.00			3.00
<input type="checkbox"/>	Apr2007	53.00			0
<input type="checkbox"/>	Mar2007	53.00			0
<input type="checkbox"/>	Feb2007	53.00			0
					1 2
Total Contribution Due:		13647	Amount to be Paid Against Contribution:		13647
Total Amount Due:			13647		
Total Amount to be Paid:			<input type="text" value="13647"/>		
Payment Mode:			<input type="radio"/> Offline <input checked="" type="radio"/> Online		
			<input type="button" value="Please Wait..."/> <input type="button" value="Cancel"/>		

The page at <http://www.esic.in> says:

Your request is submitted. Please wait..

# Cross check or Re-Print of Successful Transaction

1. Click on Online Challan Double verification link (Figure 18)

**Figure-18**





## Cross check or Re-Print of Successful Transaction (Contd..)

3. Challan Double verification page will display
4. Enter the Challan No in Challan Number Text box and click on submit

**Figure-19**

Monthly Contribution > Online Challan Status

ChallanDoubleVerification		* Required Fields
Employer's Code No.:	<input type="text" value="26009876540001101"/>	
ChallanNumber	<input type="text" value="02611111458419"/>	
<input type="button" value="Submit"/>		<input type="button" value="Cancel"/>

## Re-Print of Successful Transaction (Contd..)

5. Re-print the success page (Figure 20)

**Figure-20**

Transaction Details		* Required Fields
Transaction status:	Transaction Completed Successfully	
Employer's Code No:	28009878540001101	
Challan Number :	02811111459419	
Challan Date	9/28/2011 7:03:57 PM	
Amount Paid:	1.00	
Bank Name:	StateBankofIndia	
Transaction Number:	IG69019760	

## Failed Online Transactions Scenarios

1. Online Challan was created, but payment was aborted due to connectivity issues.
2. Transaction was aborted due to shortage of funds.
3. Transaction was aborted as User forgot the net-banking user-id/password.
4. Transaction was aborted due to failure in ESIC site to redirect to SBI page.
5. Transaction was aborted due to problem in SBI site.
6. Transaction was aborted due to link failure.
7. Any other cases where transaction was unsuccessful.

## How to reprocess a failed Transaction (Contd..)

To complete the failed transaction (wants to pay through online payment) the Employer is required to click on link “Online Challan Double Verification”. **Figure -21**

**Figure-21**



1. Enter the Challan No in Challan Number Text box and click on submit button to continue the failed transaction.(Figure 22)

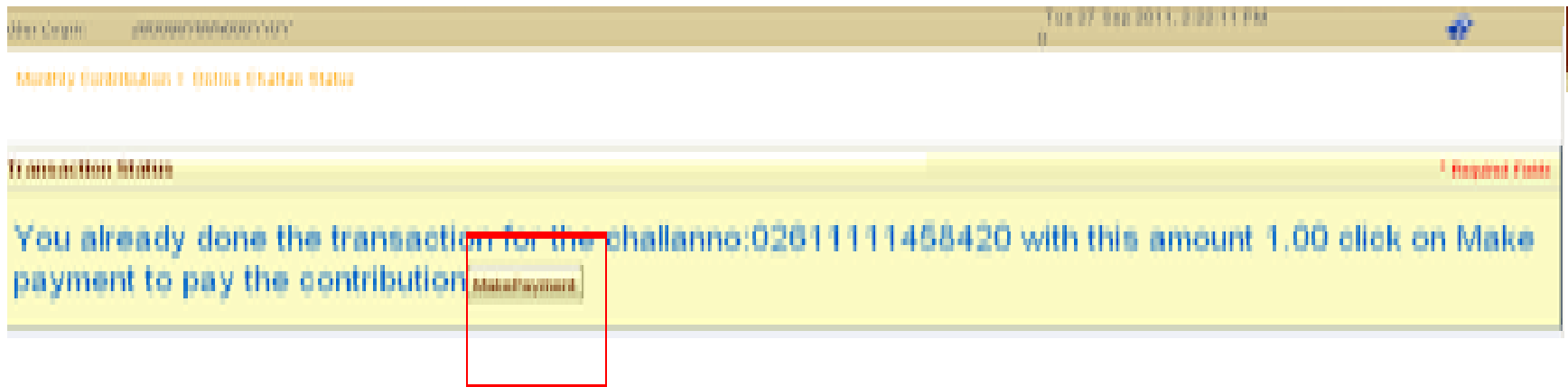
**Figure-22**

Monthly Contribution > Online Challan Status

ChallanDoubleVerification		* Required Fields
Employer's Code No:	2009070540001101	
ChallanNumber	02011111450420	
<input type="button" value="Submit"/> <input type="button" value="Cancel"/>		

2. The page will display the challan number and challan amount where the user is required to click on “Make Payment” to connect to SBI Net Banking.(Figure 23)
3. Once user clicks ‘Make Payment’ on the message, it will Re-direct to SBI Net-banking portal as mentioned in Figure 7(slide 8). The process will be same till Figure 12 (slide 12).

### **Figure-23**

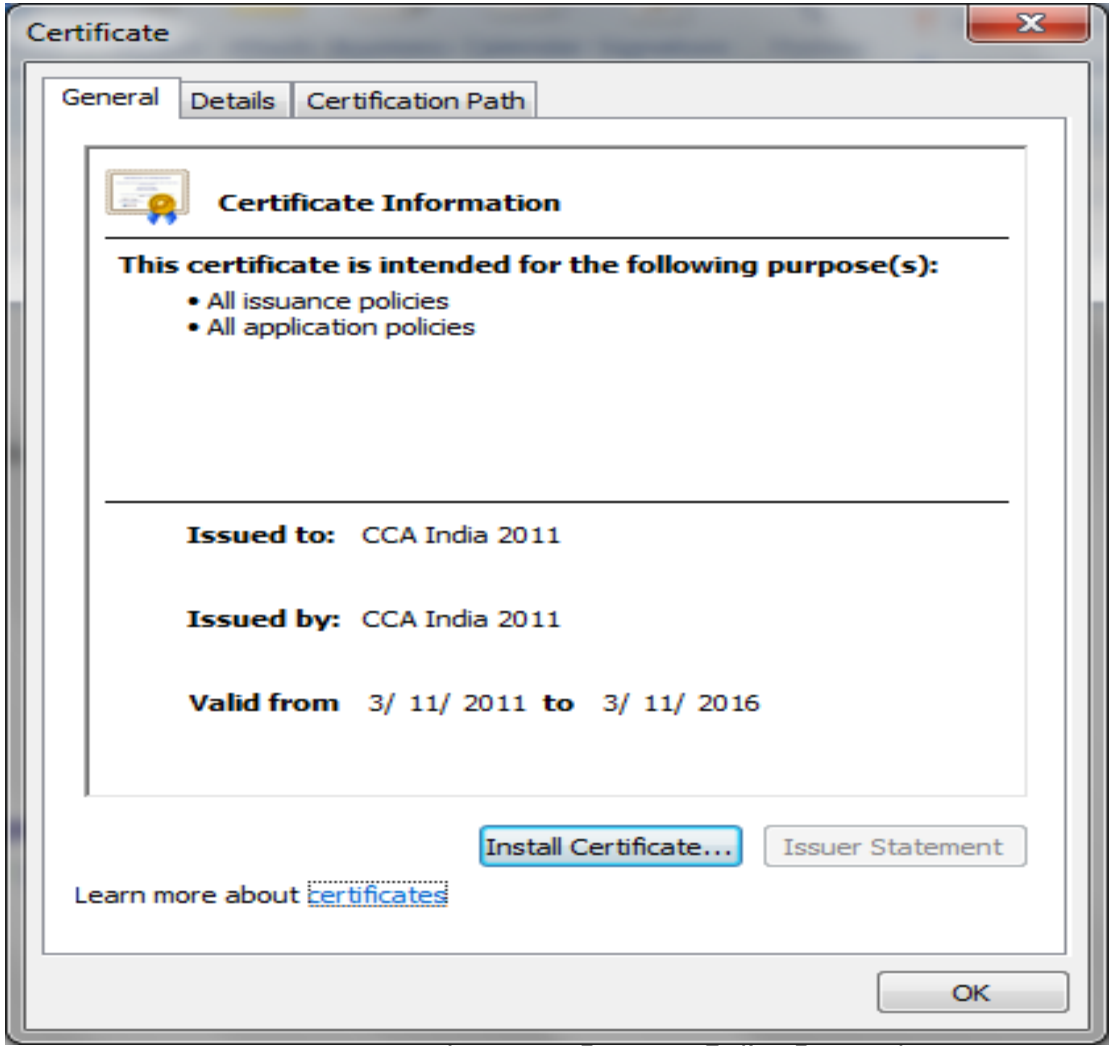


## Online Payment - Limitations

1. If Contribution due for a particular month is Rs 1000 and employer has created an Offline System Generated Challan for payment towards Rs 1000 then Employer cannot make Online Payment towards the same even if the earlier challan is not deposited or unrealised.
2. If Contribution due for a particular month is Rs 1000 and employer has created an Offline System Generated Challan for payment towards Rs 700 which is not realised, then Employer can make Online Payment towards only the remaining amount i.e. Rs 300.
3. Employer has initiated an Online Payment for Rs 200 against total dues of Rs 1000. If transaction fails, then employer cannot modify the challan amount during Online Double Verification. Employer has to first complete this transaction and then can do another transaction to make balance payment of Rs 800.

• [Download the Chain.zip](#) and extract to the local folder.

• Double Click the first Certificate CCA India 2011.cer, which will open a dialog window to install the certificate

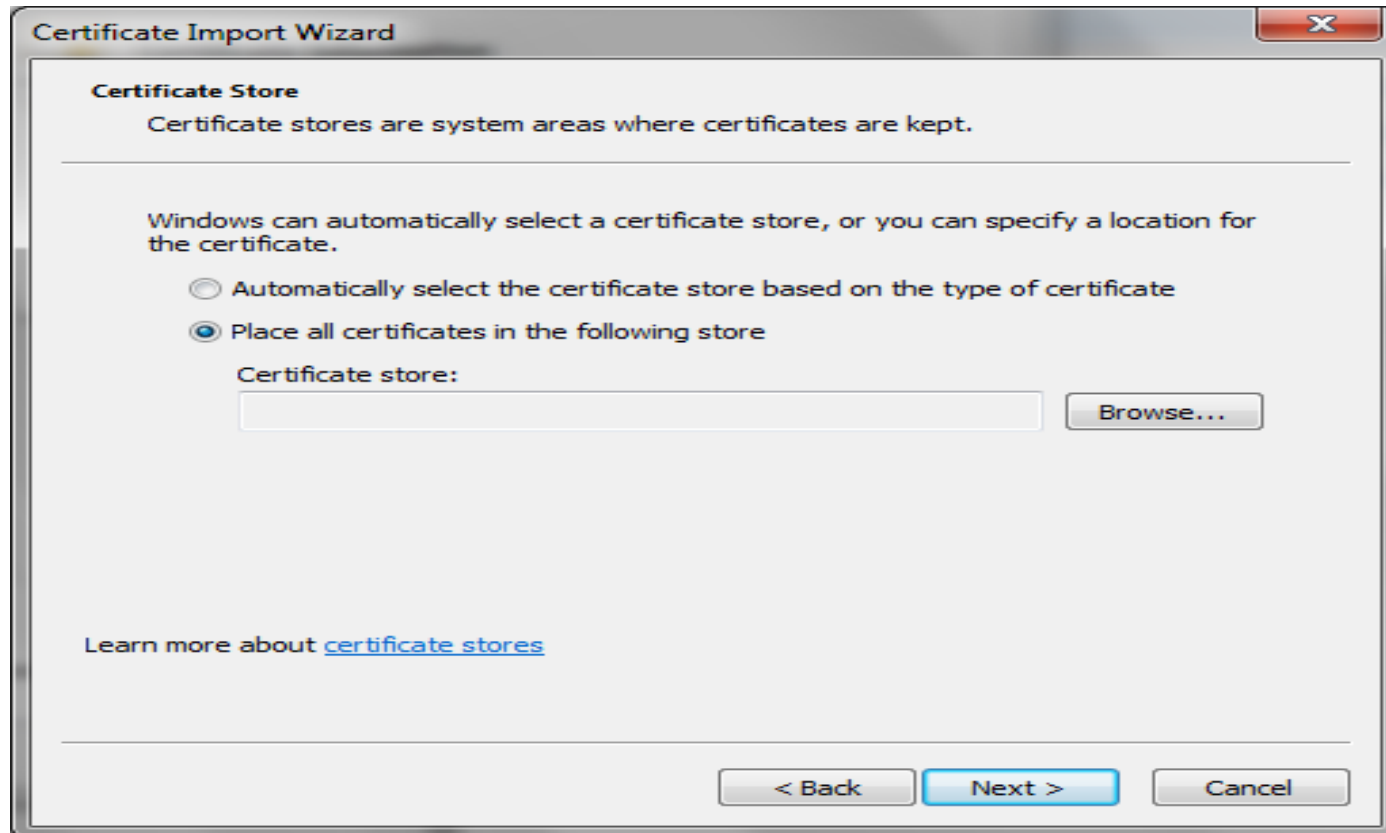




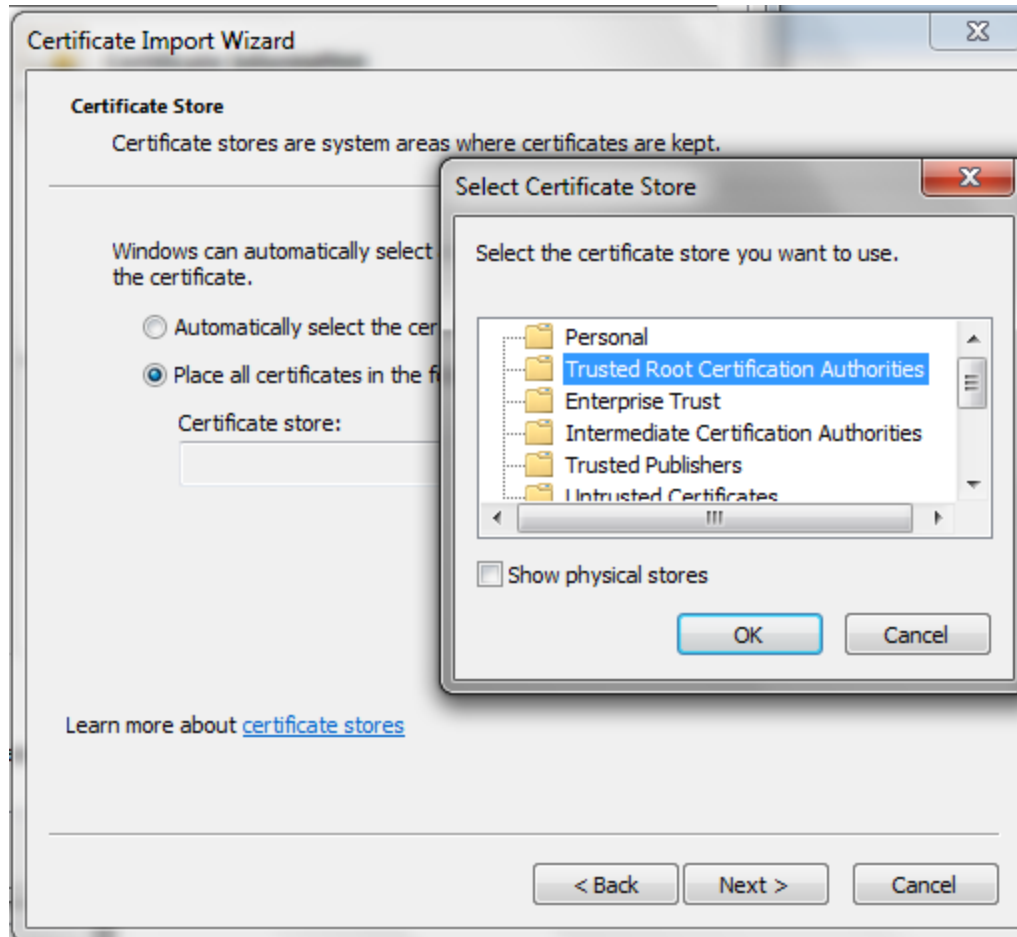
- Click on the Install Certificate button to continue with installation.
- Certificate Import Wizard will open



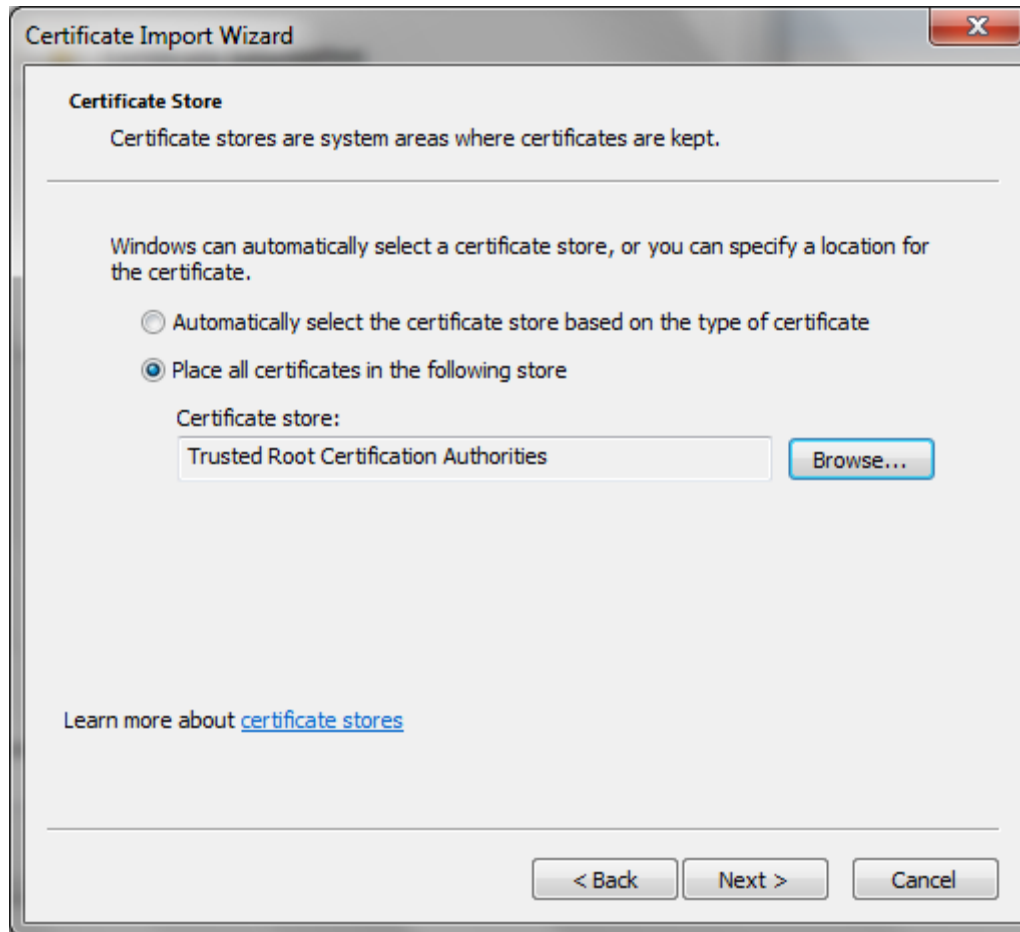
- Click Next button
- Select “Place all certificates in following store” option and spec



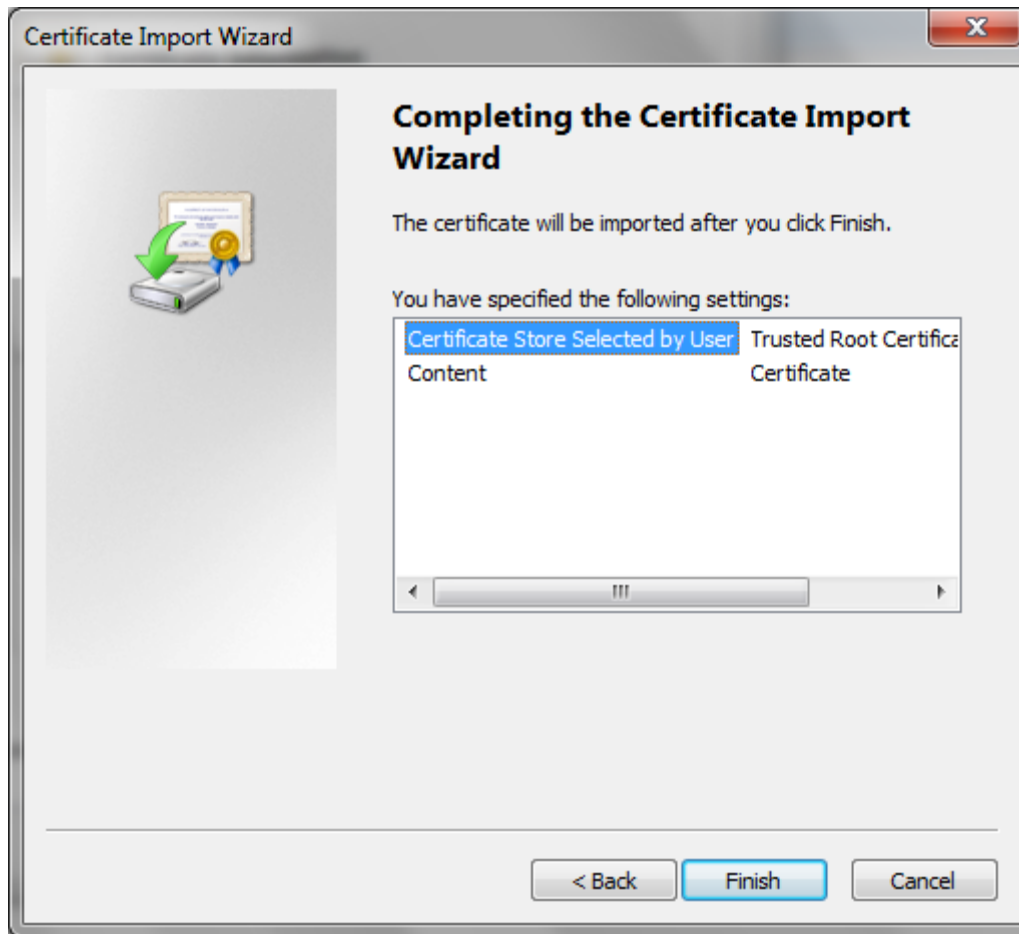
**Click Browse to the select the Certificate Store Path**



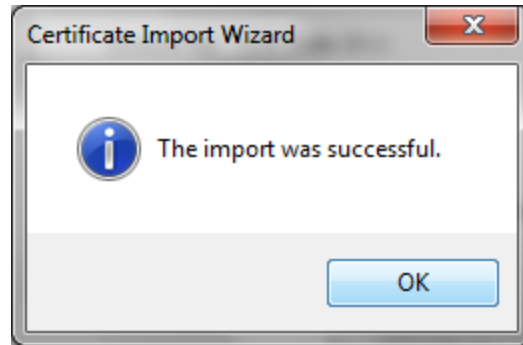
- **Select Trusted Root Certification Authorities**



•Click Next



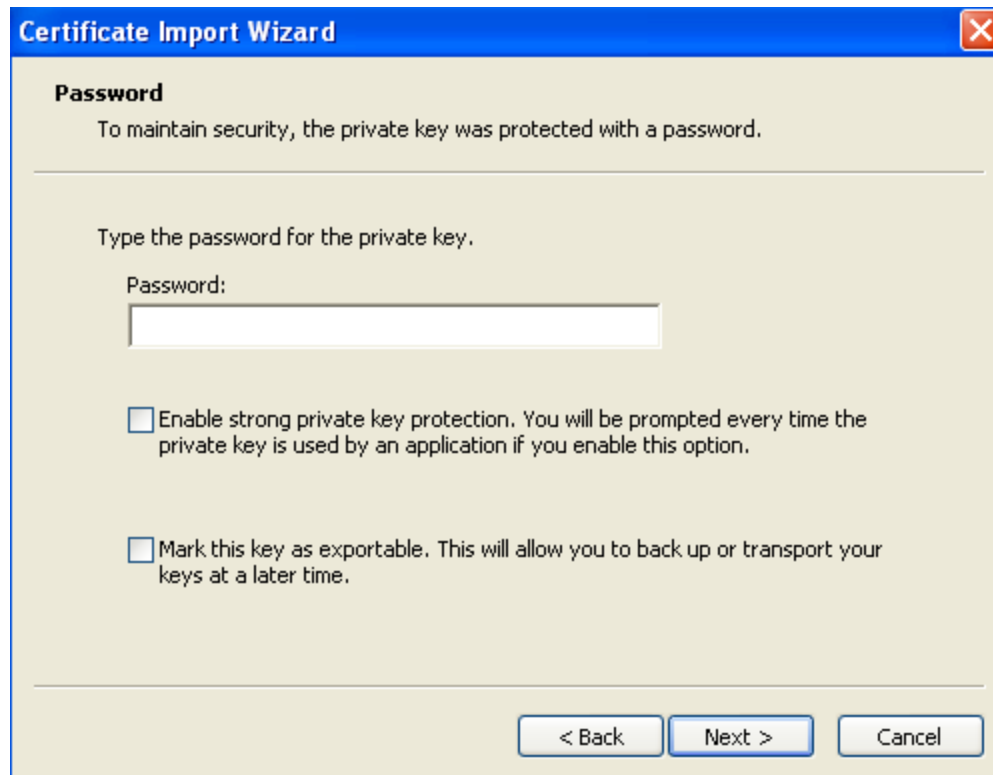
**Click Finish to complete the installation of the selected Certificate**



- Continue the Steps 1 to 10 for the remaining Certificates also NIC CA 2011.cer, NIC sub-CA for NIC 2011.cer and esicfile.pfx
- Double Click the Certificate CCA esicfile.pfx, which will open a dialog



- Click on Next> until the below dialog box opens



**Enter Password esic6465 and click on Next and Continue steps from 6 to 10**

- **Upon Successful installation of all the 4 Certificates. Open Certmgr.msc from the run command.**
- **Select Trusted Root Certification Authority → Certificates → Select www.esic.in → Double Click → Certificate Path should be as shown below**



